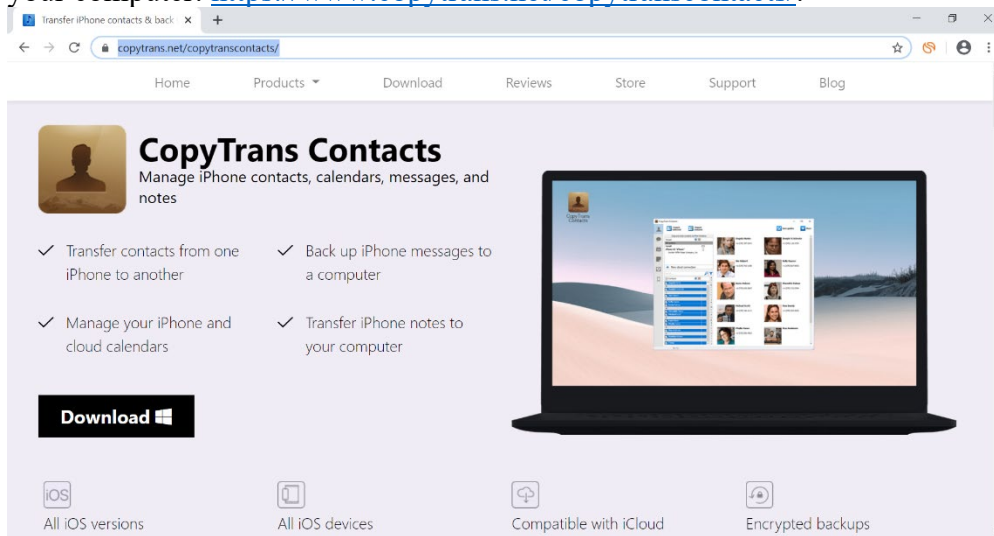


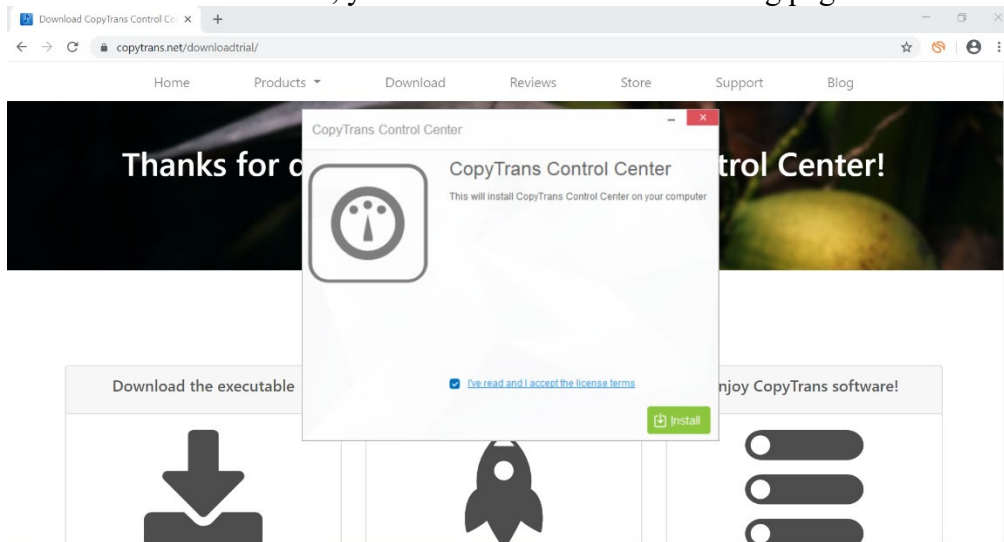
CopyTrans Contacts for text messages – iPhone and Windows Computers Only

We recommend downloading the “CopyTrans Contacts” software to download your text messages. It is free for the first 50 exports, but you are limited to downloading 200 text per download. The unlimited version is \$19.99. We have included directions below on how to download your text messages using the app.

1. Please make sure you have the latest version of iTunes downloaded onto your computer. You can download it here if needed: <https://www.apple.com/il/itunes/download/>.
2. Visit the following website and click on the “Download” button to download software to your computer: <https://www.copytrans.net/copytranscontacts/>.

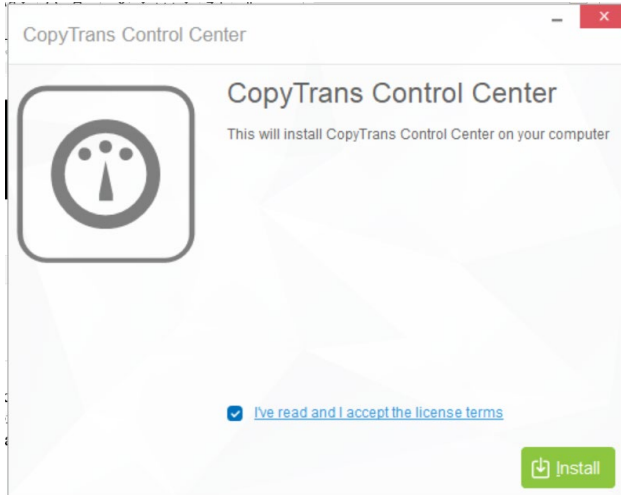


3. Once the download starts, you will be taken to the following page.

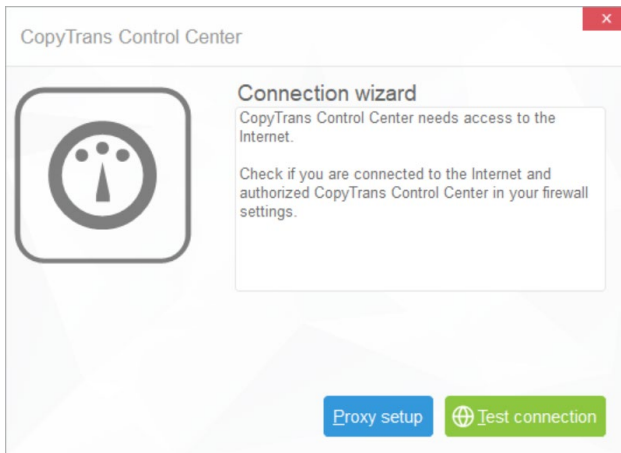


4. Please wait for the program to download and, once the download is complete, please follow the prompts:

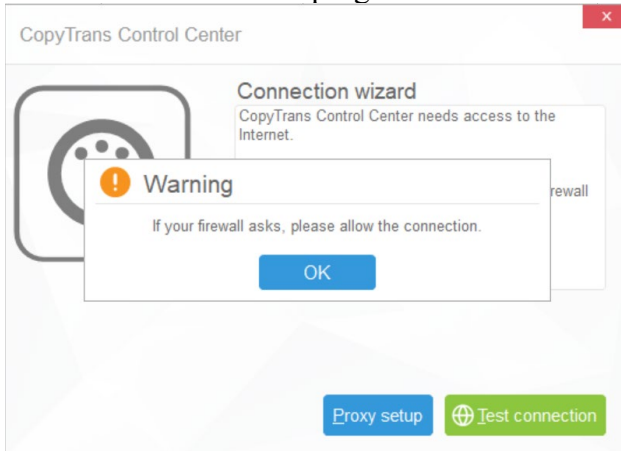
- a. Click on the button next to “I’ve read and I accept the license terms” and then click “Install.”



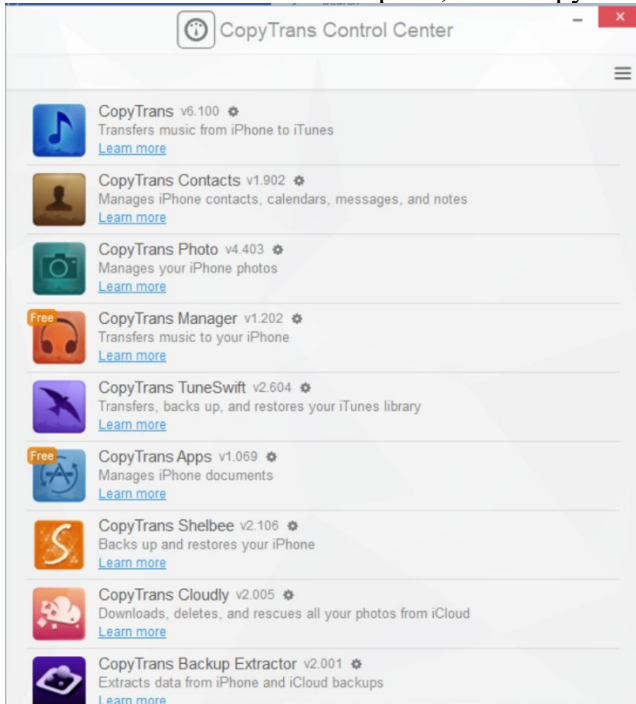
- b. Click on “Test Connection.”



- c. Click on “Ok.” The program will continue to download.

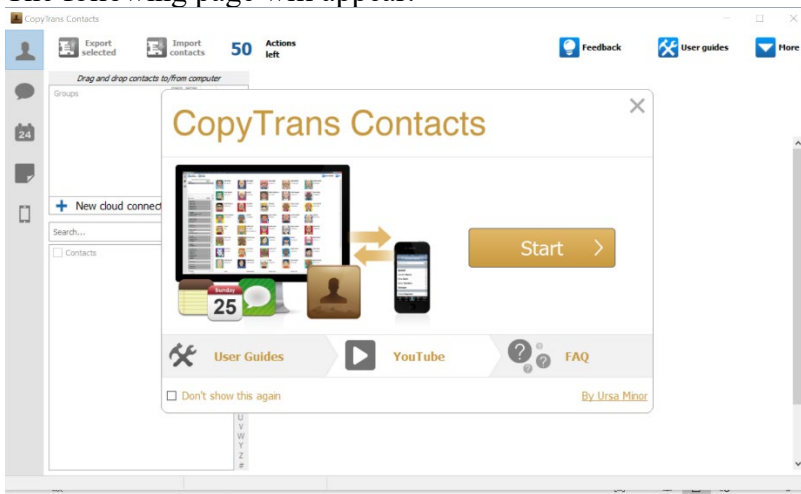


d. Once the download is complete, the “CopyTrans Control Center” will appear.




e. Put the mouse over top of “CopyTrans Contact” and an “Install” button should appear. Click on the “Install” button. Once the download is complete, please put the mouse over the top of “CopyTrans Contact” and click on “Start.”

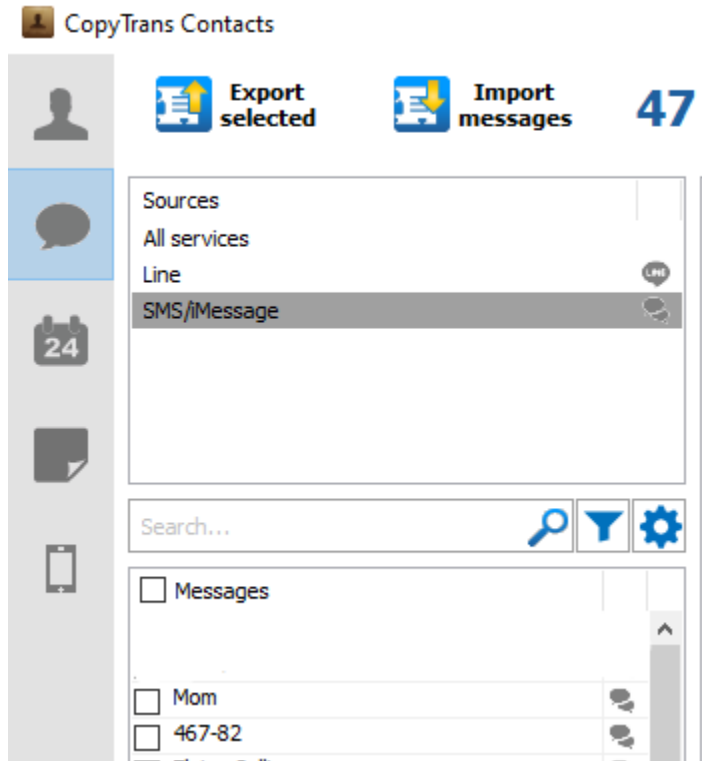
5. The following page will appear:



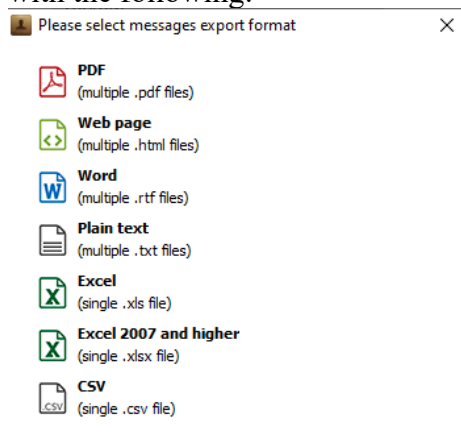
Click on “Start.”

6. Connect your phone to your computer and allow the program to backup data to your computer. This may take some time as the program searches your phone for all text messages including any third-party text apps such as WhatsApp.

7. Click on  and select “SMS/iMessage.” Select the contacts whose messages you wish to export.



8. Once the desired messages are chosen, click on “Export Selected.” You will be prompted with the following:



Please be sure to save the text messages in PDF.

9. The text messages will then be saved to your place of choice on your computer.